

## General Terms and Conditions (GTC) for Clients

The following General Terms and Conditions shall apply exclusively in business transactions with United Freight GmbH. The Client agrees that in the event of the use of general terms and conditions also by him, our general terms and conditions shall apply exclusively.

### 1. Order acceptance

Offers are based on the respective current rates, tariffs and exchange rates and are subject to change until revoked or a contract is concluded. Prices quoted are exclusive of VAT and other duties or charges. The order is accepted by written or oral order confirmation or by actual performance. Unilateral changes to the accepted order by the Client are excluded. Changes to the order which represent an increased expense for United Freight GmbH shall be appropriately remunerated. The accepted order cannot be unilaterally cancelled by the Client.

### 2. Order execution

2.1 United Freight GmbH shall not be obliged to personally execute the order and shall be entitled to subcontract the order or otherwise use vicarious agents.

2.2 The Client undertakes to make the cargo available at the agreed loading location in good time. In the event of delays, United Freight GmbH shall be entitled to compensation regardless of fault. The customer must inform United Freight GmbH immediately of all delays and obstacles prior to the start of transport, upon acceptance, during transport and upon handover and obtain instructions.

2.3 United Freight GmbH is not obliged to inspect the goods upon acceptance or unloading.

2.4 Unless otherwise expressly agreed and separately remunerated, loading, load securing and unloading shall be the responsibility of the Client.

2.5 Certain transport routes, special parking spaces, special equipment of the means of transport or the use of several drivers are not owed, unless expressly agreed and separately remunerated.

2.6 The Customer shall fully inform United Freight GmbH in advance about the risks associated with the carriage of the goods as well as about any special properties of the goods.

2.7 Unless expressly agreed otherwise and separately remunerated, the Client shall be responsible for the customs clearance of the goods and shall be liable to United Freight GmbH for any resulting additional costs.

2.8 Loading guarantees or specific delivery deadlines cannot be guaranteed. Liability for delays in delivery, in particular for events which are unforeseeable, beyond United Freight GmbH's control or for which United Freight GmbH is not responsible, is excluded. This also applies in particular to transports to and from Great Britain.

### 3. Ban on offsetting

The Client is not entitled to offset claims of United Freight GmbH, regardless of the legal grounds.

### 4. Payment terms

Unless otherwise agreed in writing, invoices are due immediately upon receipt. The billing address is as follows: United Freight GmbH, Aderklaaer Straße 29/1/43, 1210 Vienna, Austria.

### 5. Applicable law / place of jurisdiction

The exclusive place of jurisdiction for all disputes arising from the contractual relationship shall be the competent court in Vienna. Austrian law shall apply. We work exclusively on the basis of the **General Austrian Forwarding Conditions (AÖSp)** in the currently valid version.